

QUALITY AND ENVIRONMENTAL POLICY

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TOMET MECHANICS is a leading company in the field of precision mechanical machining of steel components and special alloys. It guarantees the supply of products for electric motors, thanks to a wide range of machinery capable of performing turning, milling, threading, gear cutting, friction welding, grinding, knurling, rotor assembly, and balancing operations.

The primary objectives of **TOMET MECHANICS** are:

- the complete satisfaction of customer needs and, more generally, of all interested parties,
- the maintenance of a top-tier reputation in terms of the Quality of its products and services,
- environmental awareness, in terms of prevention and reduction of potential impacts.

These objectives are pursued through:

- Definition and monitoring of specific indicators related to the various company processes
- Evaluation of customer loyalty levels by assessing service indicator targets and revenue
- Monitoring and managing customer complaints, aiming for a significant percentage reduction through root cause analysis and implementation of structural and long-lasting corrective actions
- Monitoring and managing internal non-conformities and related costs, with a focus on identifying causes and implementing corrective actions aimed at the continuous improvement of company activities/processes, products, and productivity
- Prevention of environmental incidents and pollution
- Effective emergency management to mitigate potential effects
- Full compliance with legislation and regulatory requirements, particularly regarding the environment and waste management
- Reduction in resource consumption through the definition of specific objectives and targets
- Development, certification, and maintenance of the company's Quality-Environment Management System in accordance with UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015 standards.

To this end, **TOMET MECHANICS** promotes and develops the following activities:

- Involvement of all personnel in a continuous improvement approach to Product Quality and company activities/processes
- Identification of significant environmental aspects and potential impacts
- Adoption of appropriate preventive measures
- Planning of activities to assess the effectiveness of the Quality System through Internal Audits aimed at dynamically evolving the applied procedures
- Planning and execution of periodic Management Reviews of the Quality-Environment System
- Evaluation of the need for any additional technical or human resources.

The above objectives can be achieved through the full cooperation and strong involvement of all **TOMET MECHANICS** personnel, which is essential to remain competitive in a technologically evolving market that is increasingly demanding in terms of efficiency, quality, price, reliability, performance, environmental respect, and corporate image.

The general objectives outlined in this document are more analytically linked to the various company processes and activities, quantified and monitored by Management and the Quality Committee through the periodic review and updating of the relevant documentation.

CEO -**ARMANDO CONCATO**

