

TOMET MECHANICS is a reference company for precision machining of steel components and special alloys. It ensures the supply of products for electric motors, thanks to a wide range of machines dedicated to turning, milling, threading, gear cutting, friction welding, grinding, knurling, rotor assembly and balancing.

The primary objectives of **TOMET MECHANICS** are:

- the complete satisfaction of customer requirements and, more generally, of all stakeholders,
- maintaining a leading reputation in terms of the quality of its products and services,
- environmental awareness, with a focus on prevention and reduction of potential impacts,
- placing people at the center of their values, by committing to eliminate hazards and reduce risks, particularly chemical ones, for the health and safety of workers.

These objectives are pursued through:

- definition and monitoring of specific indicators related to the various business processes,
- verification of customer loyalty through the evaluation of objectives on service indicators and turnover,
- monitoring and management of customer complaints, aiming at a significant % reduction by analyzing causes and implementing structural and lasting corrective actions,
- monitoring and management of internal non-conformities and their related costs, with particular focus on identifying causes and implementing corrective actions aimed at the continuous improvement of business activities/processes, products, and productivity,
- prevention of environmental incidents and pollution,
- effective emergency management to mitigate potential effects,
- full compliance with legislation and regulatory requirements, with particular attention to environmental and waste management regulations,
- reduction of resource consumption, through the definition of specific objectives and targets,
- development, certification, and maintenance of the company's Quality-Environment System in accordance with UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015 standards.

To this end, **TOMET MECHANICS** promotes and develops the following activities:

- involvement of all personnel with a view to continuous improvement of product quality and business activities/processes,
- identification of significant environmental aspects and potential impacts,



- adoption of appropriate preventive and protective measures to safeguard workers' safety and the environment,
- planning of activities to evaluate the effectiveness of the Quality System through internal audits that dynamically aim at improving the applied procedures,
- planning and execution of periodic reviews of the Quality-Environment-Safety System by management,
- evaluation of the need for possible new technical and human resources.

The above-mentioned objectives can only be achieved through the full cooperation and strong involvement of all **TOMET MECHANICS** personnel, which is essential to remain competitive in a constantly evolving technological market that is increasingly demanding in terms of efficiency, quality, price, reliability, performance, environmental protection, and image.

The general objectives indicated in this document are further correlated to the different business processes and activities, quantified and monitored by Management and the Quality Committee through periodic verification and updating of the related documentation.

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CEO

Concato Armando

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